



NORTHSIDE COMMUNITY SERVICE

ANNUAL REPORT 2015-2016





NORTHSIDE HAS BEEN WORKING WITH OUR COMMUNITY FOR FORTY YEARS.

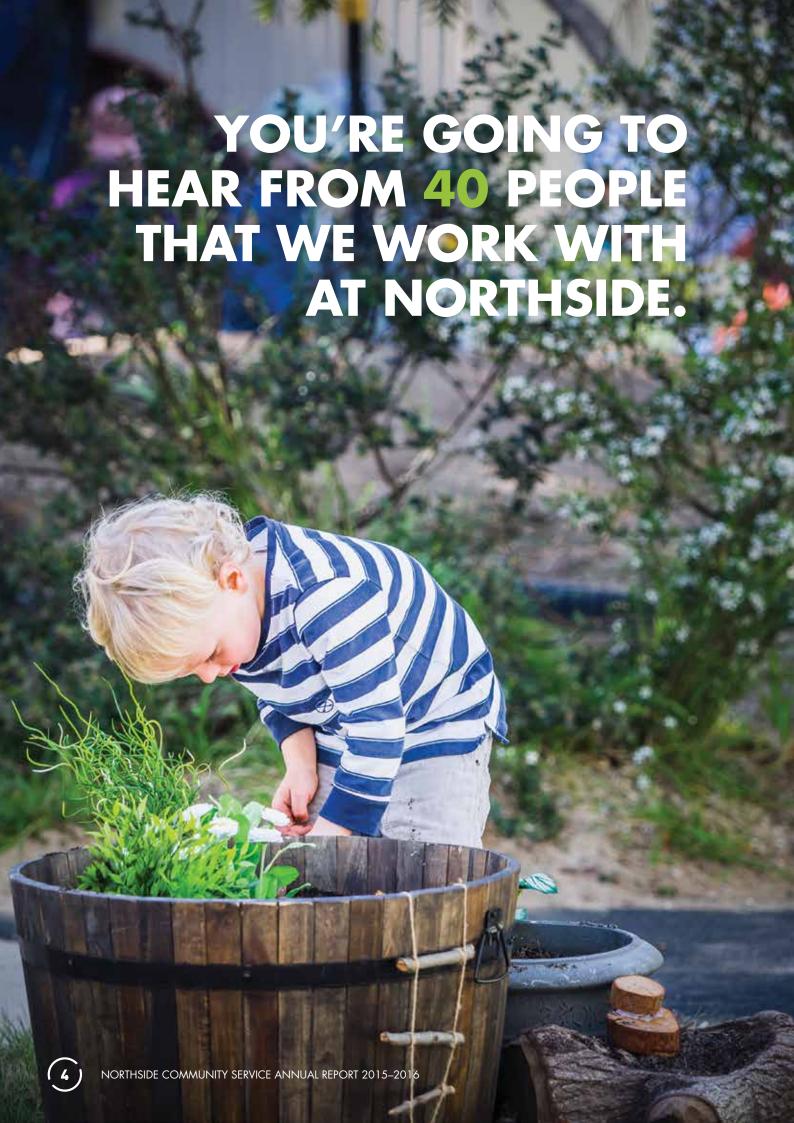
A BIG MILESTONE. BUT NOT JUST FOR US.

OVER THOSE FORTY YEARS WE'VE BEEN INSPIRED, SUPPORTED AND LIFTED UP BY THE STRENGTH AND RESILIENCE OF OUR COMMUNITY.



SO THIS YEAR, WE'RE TURNING OVER OUR ANNUAL REPORT TO THEM.





WE WOULDN'T BE HERE WITHOUT THEM.

So instead of the list of programs, outcomes, key deliverables and statistics that usually make up an Annual Report, instead—these are the voices of our community.

Diverse, strong, resilient. Courageous. Exceptional.

We do a lot of different things at Northside.
Early childhood education.
Aged Care. You're going to hear from someone involved in all of those programs and services—in their own words.

You won't learn about every detail of those programs, but you will find out why they're so important—and why the people we work with in those programs are so important.

If you'd like to find out more about the work we do in the community, you can have a look at northside.asn.au.

You can also read boxes #35-39 to hear from some of the people at Northside on what they do, and the work they are the most proud of.

A quick note that in many cases we have changed or not included names to protect the privacy of those involved.



You can draw and make friends.
I like having lunch with my friends.

SASKIA, CIVIC EARLY CHILDHOOD CENTRE



Both our girls love going to Civic. They have made lots of friends and have learnt so much. Our four year old can even do an 'Acknowledgement of Country' (and understands why it is important) which we think is pretty amazing!

DEBBIE BURKEVICS, CIVIC EARLY CHILDHOOD CENTRE



My classroom looks beautiful, I love my room.

EMMA, HARRISON EARLY CHILDHOOD CENTRE





I love the centre's diversity, and how the children are taught different cultures.

BEN MENZIES, HARRISON EARLY CHILDHOOD CENTRE





I like my teachers, and doing all my drawings!

LOUIE, MAJURA EARLY CHILDHOOD CENTRE



We couldn't be happier with our child's progress, she is blossoming and is truly loving her time at Majura. I love picking her up every day as she is always so happy and is constantly up to something new! The kindness that you show towards her and the other little ones is so greatly appreciated.

FAMILY, MAJURA EARLY CHILDHOOD CENTRE





Treehouse is fun, you can ride bikes here and climb trees and play in the sand-pit. The teachers keep us safe. We do laughing a lot!

THOMAS, SEBASTIAN AND MALI,
TREEHOUSE IN THE PARK EARLY LEARNING CENTRE



We have seen our son go from strength to strength this year. He has grown in confidence and skill in a huge range of areas, and it's because of the incredible educators and the supportive environment at Treehouse.

JACQUELINE COOK,
TREEHOUSE IN THE PARK EARLY LEARNING CENTRE



The kids enjoy coming to Harrison, we have found the staff to be very friendly and helpful.

EMERGENCY CARE PROGRAM



Northside have helped me a lot, more than I thought they could. They are friendly and understanding to my circumstances.

HOME SUPPORT



My experience was good. Without Northside, I would not have my home. (Northside) restored my faith in humanity as it was difficult to ask for help.

RESIDENT, AGED CARE



Northside is a wonderful service and any aged person or person with a disability is helped to manage their 'complicated' lives of doctors, specialists, shopping and social activities. You keep constant goodwill, advice and assistance. Thank you all.

ROSIE, TRANSPORT



I love all the excursions and outings, especially when we go out dancing and I can get to get up and have a boogie with Jim and Carlos. I believe it is up to us to make our days happier.

NANCY (92), SOCIAL INCLUSION







Northside helped us to have help from the Housing Minister and also provided us with Legal aid to have our new accommodation in Braddon. Words cannot express how Northside took care, concern and compassionate attitude towards me and my brother. The services they provided to us and the home and property they provided to us should last a lifetime.

FLORENCE, CASE COORDINATION



My home has a courtyard and a vegetable garden. I smile each time I touch the soil and think this is mine now I can plant whatever I want today.

HLAING, ASSISTANCE WITH CARE AND HOUSING FOR THE AGED (ACHA) PROGRAM



I have finally made a decision to end my relationship with my ex as I'm starting to see what DV is and how to avoid it in the future.

NORTHSIDE WOMEN'S SUPPORTED ACCOMMODATION PROGRAM



Partners in Recovery is a great program. I have had such negative experiences with services in the past but with PiR and my worker I was put in touch with the right kinds of services. They have been helping me so much since then and I have more independence now.

PARTNERS IN RECOVERY





It was very critical for me to have this support because I have got no family and friends in Australia and I have had a serious injury. I can't imagine my life for the past year without this kind of support. I am very grateful for Northside's help.

RESIDENT, COMMON GROUND



Been coming to Northside for help for 6 years. You guys always come through for me.

CHRIS, YENGAGE



I liked the small class size made me feel comfortable. I didn't think I would enjoy going back to school as much as I did.

STUDENT, CONNXTIONS PROGRAM



I like coming here the most!

STUDENT, CONNXTIONS EARLY CHILDHOOD PROGRAM



Molly (my dog) looks forward to seeing Charmaine every week and actually so do I. It started as help with dog walking and has turned into a friendship that Molly and I treasure.

KATE AND MOLLY, PAWS PET ASSISTANCE AND WELLBEING SERVICE





Northside Community Service is one of the key community sector partners working with Housing and Community Services to relocate tenants as part of the public housing renewal program. With the strong collaborative approach and shared vision of ensuring positive tenant outcomes, I am confident we will continue to successfully transition tenants into their new communities.

HOUSING ACT



Northside has certainly honed its skills at engaging with the community sector and creating engaged, responsive relationships.

COMMUNITY CONSULTATION



The Men's Shed has been the greatest innovation in my whole life. It has saved me from boredom and loneliness and has given me a purpose in my life.

MARCUS, MEN'S SHED

ONE IMPORTANT ASPECT OF BEING COURAGEOUS IS RECOGNIZING WHEN YOU CANNOT DO THIS WORK ALONE AND MAKING THAT FIRST STEP OF APPROACHING SOMEONE ELSE FOR SUPPORT. IN EVERY SINGLE PROGRAM AREA WE HAVE AN EXTERNAL PARTNER WHO, WHEN WE ASKED FOR SOME HELP OR EXPERTISE, DID NOT HESITATE TO STEP UP AND STEP IN. OUR ENTIRE TEAM EXTENDS OUR THANKS TO THESE GOVERNMENT, NFP SECTOR AND COMMUNITY TEAMS. OUR NEXT FEW QUOTES ARE FROM THEM.



The annual Fruit Tingles Dance is one of the highlights of the SpringOut season. Much laughter, friendship and stylish dancing can be expected on the night. Okay...admittedly some dancing is better than others.

KRISHNA, HEAD FRUIT TINGLE AND VENUE HIRER



The main objective for any community service is to provide a diverse range of services to meet their client's needs. Our partnership with Northside Community Service gives us the opportunity to provide our clients with a broader scope of services, it provides our staff teams a professional network to learn from resulting in higher quality services provided to our clients.

#CBR LGTBI COMMUNITY CONSORTIUM PARTNERSHIP





The Connxtions program has been an outstanding partnership between Northside and CIT Yurauna Centre. The program's successes can be attributed to both organisations working collaboratively together for a common goal – supporting individuals to realise their dreams. The program has sustained highly disengaged Aboriginal or Torres Strait Islander peoples to participate in education in a culturally proficient safe environment.

YURAUNA CENTRE



Over the past year the AIDS Action Council and Northside Community Services have worked together in partnership over many projects and great outcomes for consumers of our services. Northside is professional, inclusive, collaborative, outcome focused and always working with innovative solutions.

AIDS ACTION COUNCIL



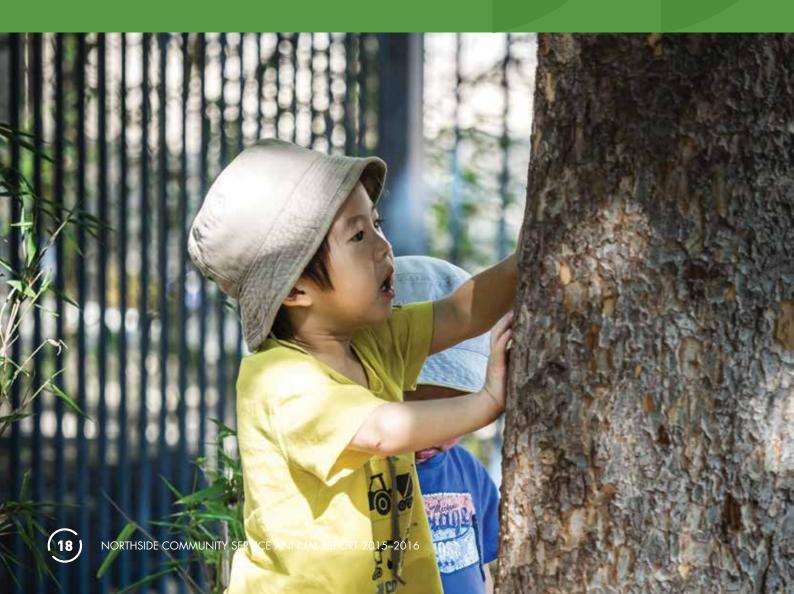
Nothing's more important than ensuring men with younger onset dementia have control and ownership over a community group that produces such wonderful outcomes (and toys!).

ALZHEIMER'S ACT



We are so proud to have Northside as our major sponsor for the past three years. Our partnership with Northside has meant that, with their help, we have been able to provide access, support, tickets and transport for people who would not have normally been able to get to our concerts. The choir has a great relationship with the Northside team and has found that whether it is sponsorship, fundraising, trivia nights or using their venues for practice, nothing has been too much trouble.

QWIRE





Volunteering and Contact ACT is impressed with how Northside continues to value inclusion and plays an active part in ensuring that volunteering in the Canberra Region remains a strong and robust part of its future.

VOLUNTEERING AND CONTACT ACT



We have warmly appreciated the generous support we have received from Northside. They have helped our own work to improve the lives of older pet owners and their pets, including through regularly attending our meetings, speakers at our AGM, timely material for our stalls at events/Expos and client base and a commitment to much-appreciated sponsorship of a key event.

PETS AND POSITIVE AGEING



IKEA was very pleased to work with Northside and contribute furniture and volunteer labour to the Civic Early Childhood Centre, to assist the physical transformation you have been working on to further enhance quality education at the centre. I am glad that we were able to support what is such an important part of our community.

CANBERRA MANAGER, IKEA



FROM THE CHAIR OF THE BOARD OF DIRECTORS

ROBERT KNAPP

During the year, there has been a strong investment by Northside in improving the quality of our early childhood centres and in the professional development of our educators. This commitment resulted in very pleasing results through the Assessment and Rating process under the National Quality Framework. In particular, our Civic Early Childhood Centre has been assessed as "meeting" the quality standards, with two of our Early Childhood Centres (Majura and Treehouse in the Park) being assessed as "exceeding". We recognise that this Northside quality edge will be increasingly important as the Canberra market moves towards oversupply of early childhood education places.

Northside has made the strategic decision to focus significant effort into developing our aged care home support services, in preparation for our move into the new world of consumer-directed care. We conducted a baseline survey of current clients which showed that the vast majority of our clients are satisfied with what we offer. The survey has given us valuable information on how best to tailor our services to meet emerging needs, and reinforced the importance of Northside's relationship-based practices. As we work to enhance our aged care services, we very much want to ensure that our clients continue to regard Northside as providing them with an exceptional and positive service experience.

We are also very proud of how Northside has engaged as a community partner on a range of important programs, including collaborations with Argyle Community Housing on the Common Ground housing project, and CIT's Yurauna Centre on the Aboriginal and Torres Strait Islander Job Readiness Program (or, ConnXtions).

As Chair of the Northside Board, I am fortunate to be able to work with a very professional and passionate group of directors. The Board has also received excellent support from the CEO and his executive team. During 2015–16, the Board of Directors and the executive team worked closely together to develop a new Northside Strategic Plan for 2016–20. The Plan reinforces our core mission of "Providing exceptional services that support people to improve their lives."

The focus for the next four years is squarely on enhancing our exceptional services in early childhood education, aged care and community development.

The Board of Directors is very proud of what Northside has achieved during 2015–16 and recognises and appreciates that these achievements have been made possible through the hard work and commitment of all of Northside's staff and volunteers.





SENIOR STAFF AND BOARD MEMBER FROM THE LATE 1980s

JUNE CHADDERTON

It is amazing to see what has changed, and what has remained the same, after 30 years. We used to work out of Corroborree Park in Ainslie, before the Majura Centre at Dickson was built, and keep the after school care fees in a jam jar. There wasn't too much concern with professional qualification and training, and workers often did things right outside their job descriptions.

But just like Northside today, we valued the importance of community connections. Our best achievements were based on partnering with our clients, and other agencies. This approach will ensure Northside has at least another 40 years serving the community.



FROM THE EXECUTIVE DIRECTOR CHILDREN'S SERVICES

ANNA WHITTY

It has been an extraordinary year for Children's Services at Northside. It's easy to forget sometimes in the midst of all the work we do how important and critical this time in childhood is for children. We know that the experiences and relationships that they have during this time, will shape the rest of their lives. The period of life between birth and five years of age is irrefutably the greatest period of human growth and development- we take our responsibility seriously.

I am exceptionally proud of our commitment to continuous improvement and the dedication and professionalism of all of our educators and centre directors. Teams have worked tirelessly to raise the bar and the quality of early childhood education experienced by children and their families each and every day, and our recent Assessment and Rating results are reflective of this.

We are proud of what we have achieved this year, and look forward to continuing to provide the highest quality of early childhood education to Canberra's youngest citizens.



FROM THE EXECUTIVE DIRECTOR COMMUNITY SERVICES

KATE CVETANOVSKI

Northside's tagline "Exceptional People | Courageous Practice" isn't a vision statement, it is 'real time' statement, designed to remind us why our team is here and who are team is here for.

We're extremely proud and privileged to meet and work with exceptional people in our community every day. You will hear from a few of them in this report, but on a weekly basis our team has the pleasure of chatting and working with more than 500 exceptional people who trust us enough to let us into their lives, their homes and their families.

It is through our program areas that we are constantly reminded of our community's resilience and courage. The strength and good humour of the people who engage our services, sometimes in the most challenging circumstances imaginable, serve as a reminder to us of what courageous practice really means and how it is demonstrated in small but significant ways every single day.

The Community Service team works across a diverse portfolio of programs and on any given day they are working within many social and health related areas including; Housing and Homelessness, Mental Health, Youth Engagement, Community Aged Care, Social Inclusion, Disability, Community

Engagement, Employment and Training just to name a few.

Finally, a word about our team. Even with all the sector reforms pushing and pulling the boundaries, ethics and values of their work they have continued on regardless, most often with a joke and a laugh. They make tough calls and take on a huge amount of social responsibility for the work they do.

The Northside Community Services team are experienced and dedicated professionals, community activists, champions of social change and genuine superheroes.





SIMON ROSENBERG CEO

I leave Northside at the end of 2016 after a very rewarding six years working with the best team a CEO could ever hope for. As demonstrated by the comments throughout this report, Northside staff and volunteers do make a real difference. Not just through the standard way of providing services to clients, but in line with our mission and values; working with people to improve their lives.

Our courageous work in the community relies on the exceptional support of our Corporate Services team, including Finance and Payroll, Administration and Enrolment, Human Resources and ICT. Without their commitment to understanding our business and providing strong support, our teams of early childhood educators, community workers, transport drivers and more wouldn't be able to do what they do.

Annual Reports are usually a time for reflection on the previous year. It is always risky to predict the future. However I am confident that Northside has a very strong platform to build on, and a simple, clear strategic plan to guide us for the next four years. So by 2020 the organization will indeed stand out as a sector leader in early childhood education, a trusted partner with older citizens to strengthen communities, and a highly respected collaborator.

WE'RE LOOKING FORWARD TO THE NEXT FORTY YEARS (AND MORE!).



WE HAD TO GIVE THE LAST WORD TO THE EXCEPTIONAL AND COURAGEOUS KEN HORSHAM, WHO WAS ALWAYS COMMITTED TO THE CANBERRA COMMUNITY.

Northside's staff, volunteers and Board of Directors are committed to the pursuit of excellence and social justice in the delivery of early childhood education and a complex range of community services. We are focused on the future, and will continue to create a culture that supports creative and innovative solutions to difficult human service issues.

KEN HORSHAM, PRESIDENT AND CHAIR OF THE BOARD, 2002–14



ABN: 81 090 394 261 FINANCIAL REPORT FOR THE YEAR ENDED 30 June 2016

Contents

	Page
Directors Report	3
Auditor's Independence Declaration	8
Financial Reports	
Statement of Financial Performance	9
Statement of Financial Position	10
Statement of Changes in Equity	11
Statement of Cash flows	12
Notes to the Financial Statements	13
Directors' Declaration	24
Independent Auditor's Report	25

Directors' Report

The Directors of Northside Community Service Ltd present this report on the Company for the financial year ended 30 June 2016.

Directors

The following directors are or were in office at any time during, or since the end of financial year ending 30 June 2016:

llea Buffier Pui Cheung (appointed) David Garratt (Deputy Chair)

Leanne Gibbs (appointed) Penny Gregory (resigned) Nerida Hunter (resigned)

Robert Knapp (Chair) Leanne Monte Angela Morella (appointed)

Gary Powell (resigned) Nell Skipper (resigned) Vicki Williams

Information on Directors

Ms Ilea Buffier

Qualifications – Graduate member AICD

DipBus

Experience – Director since 27/11/13

Ms Pui Cheung

Qualifications – FCPA

GAICD MBA BBus

Experience – Director since 31/08/16

Mr David Garratt

Qualifications - BEd

Grad. Dip.(Re)

Experience – Director since 24/12/10

Special Responsibilities – Deputy Chair

Ms Leanne Gibbs

Qualifications – Masters in Politics and Public Policy (MPPP)

BEd

Post Grd. Dip Ed

Dip of Teaching (Early Childhood)

Adv. Dip. of Community Sector Management (NQF)

Graduate member AICD

Experience – Director since 31/8/16

Directors' Report Cont.

Dr Penny Gregory

Qualifications - BA (Hons)

PhD

Experience – Director from 24/12/10, resigned 31/8/16

Ms Nerida Hunter

Qualifications - BA/Bcomm

Masters of Government and Commercial Law

Experience – Director from 24/12/10, resigned 31/8/16

Mr Robert Knapp

Qualifications – BComm (Hons.) (Econometrics)
Experience – Director since 30/11/11

Special Responsibilities - Chair

Member of Finance and Audit Committee

Ms Leanne Monte

Qualifications - MBA

Registered Nurse

Experience – Director since 24/12/10

Ms Angela Morella

Qualifications - B. Arts

Experience – Director since 24/02/16

Mr Gary Powell

Qualifications - B. Arts

Experience – Director from 28/10/15, resigned 4/4/16

Mr Neil Skipper

Qualifications – Advanced Certificate in Property Studies
Experience – Director since 15/9/14, resigned 23/2/16

Ms Vicki Williams

Qualifications – BA (Acc)

Chartered Accountant

Graduate member AICD

xperience – Director since 24/12/10

Special Responsibilities – Chair of the Finance and Audit Committee

Directors' Report Cont.

The number of meetings of the Company's Board of Directors held during the year ended 30 June 2016, and the number of meetings attended by each Director were:

Directors' Meetings

	Number eligible to attend	Number attended
Rea Buffier	11	10
David Garratt	11	9
Penny Gregory	11	S
Nerida Hunter	11	9
Robert Knapp	11	10
Gary Powell	4	2
Leanne Monte	11	8
Angela Morella	(4)	3
Neil Skipper	6	6
Vicki Williams	11	10

Members' Liability

The Company is incorporated under the Carporations Act 2001 and Australian Charities and Not-for-Profit Commission (ACNC) Act 2012 and is a company limited by guarantee. If the Company is wound up, the constitution states that each member is required to contribute a maximum of \$1 each towards meeting any outstanding obligations of the entity.

At 30 June 2016, the total amount that members of the Company are liable to contribute if the Company is wound up is \$18.

Strategy and purpose

Northside is committed to provide exceptional services that support people to improve their lives. We provide a range of services for the local community and across the ACT, from early childhood education through to aged care home support.

The 2013-2016 strategic plan includes four strategic priority areas:

Client Focus:

- · Increase the number of early childhood centres
- · Transition aged and disability services from block funding to client-directed care
- . Ensure 'hard to reach' clients find it easier to access our services

Growth and Innovation:

- . Ensure a sustainable financial position for future growth
- Explore opportunities for service delivery beyond the Inner North
- Diversify our role as a community housing provider
- · Ensure initiatives are based on sound business planning

Directors' Report Cont.

Relationships:

- · Develop service partnerships with agencies with similar mission and values
- · Improve internal connections between our programs
- · Contribute to ACT social policy development
- · Service delivery is solidly underpinned by our Reconciliation Action Plan
- Develop Northside's profile amongst potential clients, partners, corporate sponsors and the general community

Quality:

- · Early Childhood Centres aim for high ratings
- · Continued improvement in workplace culture and workforce development
- · Drive further efficiencies in corporate functions

Principal activities

Northside is a community based, profit-for-purpose organisation established through the efforts of concerned people wanting to provide and develop support and services for residents of North Canberra. In responding to the needs of the community Northside currently delivers a diverse range of services, including:

- · Children's Services four early childhood education and care centres
- · Services for older people and people with a disability
- · Support programs for young people and families
- · Supported accommodation for women escaping domestic violence and formerly homeless people

The key activities in the 2015-16 financial year are outlined in the Annual Report.

No significant changes in the nature of the Company's activities occurred during the financial year.

Performance measures

Northside measures its performance through:

- Regularly reviewing performance against the key indicators of success as outlined in the 2013-2016 Strategic Plan, and annual Management Plans.
- Providing the opportunity for clients to provide formal and informal feedback, including through client surveys.
- Meeting and where possible exceeding the National Quality Standards for early childhood centres as set out by the Australia Children's Education and Care Quality Authority.
- · Feedback received from partner agencies and other stakeholders.

Review of Operations

The operations of the Company and the results of those operations for the year ended 30 June 2016 were less then expected due to unforseen volatility experienced in the early childhood market.

The net result of the operations of the Company was a deficit of \$17,282 (2015: surplus \$126,824).

Matters Subsequent to the End of the Financial Year

No other matters or circumstance has arisen since 30 June 2016 that has or may have a significant effect on the operations of the Company, the results of its operations or the state of affairs of the Company in financial years subsequent to 30 June 2016.

Directors' Report Cont.

Directors' Benefits

No Director of the Company has received or become entitled to receive a benefit by reason of a contract made by the Company or a related corporation with any Director or with a firm of which they are a member, or with a company in which they have a substantial financial interest.

Insurance of Officers

During the financial year, the Company paid a premium to insure officers of the Company.

The officers of the Company covered by the insurance policy include all staff and non-working Directors of the Company and members of Committees established by the Company, both past and present.

The liabilities insured include costs and expenses that may be incurred in successfully defending civil or criminal proceedings that may be brought against the officers in their capacity as officers of the Company.

Auditor

PricewaterhouseCoopers continues in office in accordance with Section 327 of the Corporations Act 2001.

Auditor's Independence Declaration

A copy of the auditor's independence declaration as required under section 60-40 of the Australian Charities and Not-for-Profit Commission (ACNC) Act 2012 is included as part of this financial report.

Signed in accordance with a resolution of the Board of Directors.

Robert Knapp (Chair)

Vicki Williams

Dated this

7



Auditor's Independence Declaration

As lead auditor for the audit of Northside Community Services for the year ended 30 June 2016, I declare that to the best of my knowledge and belief, there have been:

- (a) no contraventions of the auditor independence requirements of the *Corporations Act 2001* in relation to the audit; and
- (b) no contraventions of any applicable code of professional conduct in relation to the audit.

David Murphy

Partner

PricewaterhouseCoopers

Canberra 2 November 2016

PricewaterhouseCoopers, ABN 52 780 433 75728 Sydney Avenue, FORREST ACT 2603, GPO Box 447, CANBERRA CITY ACT 2601
T: + 61 2 6271 3000, F: + 61 2 6271 3999, www.pwc.com.au

Liability limited by a scheme approved under Professional Standards Legislation.

Statement of Financial Performance for the Year Ended 30 June 2016

	NOTE	2016	2015
		\$	\$
Revenue	2	10,838,819	11,907,122
Expenses			
Employee benefits expense		8,533,855	8,852,090
Occupancy costs		356,628	622,942
Finance costs		35,475	74,812
Service delivery costs		643,453	853,336
Motor vehicles		89,176	175,874
Contractors and service provision costs		415,633	341,248
Other operating costs		444,793	447,753
Depreciation and amortisation cost	_	337,088	412,243
Total expenses		10,856,101	11,780,298
Surplus/(deficit) before income tax		(17,282)	126,824
Income tax expense		-	
Surplus/(deficit) for the year		(17,282)	126,824
Items that will not be reclassified to surplus / deficit			
Gain on revaluation of Land and Buildings	_	-	972,866
Total comprehensive income for the year		(17,282)	1,099,690

The accompanying notes form part of these financial statements

Statement of Financial Position for the Year Ended 30 June 2016

	NOTE	2016	2015 \$
ASSETS			
CURRENT ASSETS			
Cash and cash equivalents	4	975,703	1,071,325
Trade and other receivables	5	420,359	400,474
Prepayments		70,217	57,973
TOTAL CURRENT ASSETS	_	1,466,279	1,529,772
NON-CURRENT ASSETS			
Property, plant and equipment	6	4,277,993	4,565,855
TOTAL NON-CURRENT ASSETS		4,277,993	4,565,855
TOTAL ASSETS	_	5,744,272	6,095,627
LIABILITIES			
CURRENT LIABILITIES			
Trade and other payables	7	511,169	782,603
Provisions	8	406,975	380,354
Unearned revenue	9	440,877	439,807
Other payables	10	215,034	174,397
Borrowings	11	138,650	74,430
TOTAL CURRENT LIABILITIES	_	1,712,705	1,851,591
NON-CURRENT LIABILITIES			
Borrowings	11	567,775	762,962
TOTAL NON-CURRENT LIABILITIES		567,775	762,962
TOTAL LIABILITIES	_	2,280,480	2,614,553
NET ASSETS	_	3,463,792	3,481,074
EQUITY			
Asset revaluation reserve		972,866	972,866
Retained earnings		2,490,925	2,508,208
TOTAL EQUITY		3,463,792	3,481,074

The accompanying notes form part of these financial statements 10

Statement of Changes in Equity for the Year Ended 30 June 2016

	Retained Earnings	Asset Revaluation Reserve	Total
	\$	\$	\$
Balance as at 30 June 2014	2,381,384		2,381,384
Surplus for the year	126,824		126,824
Other comprehensive income		972,866	972,866
Balance as at 30 June 2015	2,508,208	972,866	3,481,074
Deficit for the year	(17,282)		(17,282)
Other comprehensive income			-
Balance as at 30 June 2016	2,490,925	972,866	3,463,792

The accompanying notes form part of these financial statements

11

Statement of Cashflows for the Year Ended 30 June 2016

	NOTE 2016	2015
	\$	\$
CASH FLOWS FROM OPERATING ACTIVITIES		
Grants, fees, and other receipts	11,298,181	12,537,799
Payments to suppliers and employees	(11,219,578)	(11,732,607)
Interest received	11,342	28,362
Net cash provided by operating activities	89,945	833,554
CASH FLOWS FROM INVESTING ACTIVITIES		
Payments for acquisition of property, plant and equipment	(82,305)	(247,456)
Proceeds from sales of property, plant and equipment	63,181	79,034
Disposal of investments		
Net cash (used in) investing activities	(19,124)	(168,422)
CASH FLOWS FROM FINANCING ACTIVITIES		
Loan repayments	(130,968)	(741,174)
Net proceeds - loan refinance		
Interest paid	(35,475)	(74,812)
Net cash (used in) financing activities	(166,443)	(815,986)
Net (decrease) in cash held	(95,622)	(150,854)
Cash and cash equivalents at beginning of the financial year	1,071,325	1,222,179
Cash and cash equivalents at end of financial period	4 975,703	1,071,325

The accompanying notes form part of these financial statements

Notes to the Finanical Statements for the Year Ended 30 June 2016

NOTE 1: SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

Basis of Preparation

The Northside Community Service Ltd (the Company) financial statements are general purpose financial statements that have been prepared in accordance with Australian Accounting Standards — Reduced Disclosure Requirements of the Australian Accounting Standards Board (AASB) and the Australian Charities and Not-for-Profit Commission (ACNC) Act 2012. The Company is a not-for-profit entity for financial reporting purposes under Australian Accounting Standards.

Australian Accounting Standards set out accounting policies that the AASB has concluded would result in financial statements containing relevant and reliable information about transactions, events and conditions. Material accounting policies adopted in the preparation of these financial statements are presented below and have been consistently applied unless stated otherwise.

The financial statements, except for the cash flow information, have been prepared on an accruals basis and are based on historical costs, modified, where applicable, by the measurement at fair value of selected non-current assets, financial assets and financial liabilities. The amounts presented in the financial statements have been rounded to the nearest dollar.

The financial statements were authorised for issue on 26 October 2016 by the Directors of the Company. The Directors have the power to amend and reissue the financial statements.

a. Income Tax

No provision for income tax has been raised as the Company is exempt from income tax under Div 50 of the *Income Tax Assessment Act 1997*

b. Revenue

Amounts disclosed as revenue are net of returns, allowances and taxes paid

Where there is no firm commitment to return the funds to the grant provider, grant income received has been declared as income. This creates a commitment in future years (refer note 14).

Revenue is recognised for the major business activities as follows:

- i. Non-reciprocal grant revenue is recognised in the statement of financial position when the entity obtains control of the grant and it is probable that the economic benefits gained from the grant will flow to the Company and the amount of the grant can be measured reliably. If conditions are attached to the grant which must be satisfied before it is eligible to receive the contribution, the recognition of the grant as revenue will be deferred until those conditions are satisfied.
- II. Revenue from rendering of services is recognised upon delivery of the service to customers. Where income has been received prior to service delivery, it is carried forward as income in advance.
- iii. Northside Community Service Limited receives non-reciprocal contributions of assets from the government and other parties for zero or a nominal value. These assets are recognised at fair value on the date of acquisition in the statement of financial position, with a corresponding amount of income recognised in the statement of financial performance.
- iv. The Company leases a number of properties, which are then sub-leased. Rent revenue is recognised as income when received by the Company from sub-tenants. Management fees received are included in fees revenue, and rent paid on these properties is included in occupancy costs in the statement of financial performance.

Notes to the Finanical Statements for the Year Ended 30 June 2016

NOTE 1: SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (CONT)

- All other sources of income are recognised as income when the related goods or services have been provided and the income parned.
- vi. Donations and bequests are recognised as revenue when received.

All revenue is stated net of the amount of goods and services tax.

c. Property, Plant and Equipment

Each class of property, plant and equipment is carried at cost or fair value as indicated, less, where applicable, accumulated depreciation and any impairment losses.

Land and Buildings

Land and buildings are shown at fair value, based on periodic, but at least triennial, valuations by external independent valuers, less subsequent depreciation for buildings. Any accumulated depreciation at the date of revaluation is eliminated against the gross carrying amount of the asset and the net amount is restated to the revalued amount of the asset.

Increases in the carrying amounts arising on revaluation of land and buildings are recognised in other comprehensive income and accumulated reserves in equity. To the extent that the increase reverses a decrease previously recognised in the statement of financial performance, the increase is first recognised in the statement of financial performance. Decreases that reverse previous increases of the same asset are first recognised in other comprehensive income to the extent of the remaining surplus attributable to the asset; all other decreases are charged to the statement of financial performance.

Depreciation on buildings is calculated using the straight line method to allocate their cost or revalued amounts, net of their residual values over their estimated useful lives.

Plant and equipment

Plant and equipment are measured on the cost basis and are therefore carried at cost less accumulated depreciation and any accumulated impairment losses.

Plant and equipment that have been contributed at no cost, or for nominal cost, are valued and recognised at the fair value of the asset at the date it is acquired.

Depreciation

The depreciable amount of all fixed assets, including buildings and capitalised lease assets, but excluding land, is depreciated on a straight line basis over the asset's useful life to the Company commencing from the time the asset is held ready for use. Leasehold improvements are depreciated over the shorter of either the unexpired period of the lease or the estimated useful lives of the improvements.

The depreciation rates used for each class of depreciable assets are:

Class of Fixed Asset	Depreciation Rate
Buildings	2%
Leasehold improvements	25% or lease term
Equipment, Furniture & Fittings	25%
IT Software & Equipment	33.30%
Motor Vehicles	25%

Notes to the Finanical Statements for the Year Ended 30 June 2018

NOTE 1: SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (CONT)

The assets' residual values and useful lives are reviewed and adjusted, if appropriate, at the end of each reporting period. An asset's carrying amount is written down immediately to its recoverable amount if the assets carrying amount is greater than its estimated recoverable amount.

Gains and losses on disposals are determined by comparing proceeds with the carrying amount. These gains and losses are included in the statement of financial performance. When revalued assets are sold, amounts included in the revaluation surplus relating to that asset are transferred to retained earnings.

d. Impairment of Assets

At each reporting period, the Company reviews the carrying values of its tangible assets to determine whether there is any indication that those assets have been impaired. If such an indication exists, the recoverable amount of the asset, being the higher of the asset's fair value less costs to sell and value in use, is compared to the asset's carrying value. Any excess of the asset's carrying value over its recoverable amount is expensed to the income statement.

e. Employee Benefits

Provision is made for the Company's liability for employee benefits arising from services rendered by employees to balance date. Employee benefits that are expected to be settled within one year, together with entitlements arising from wages and salaries and annual leave that will be settled after one year are measured at their nominal amount inclusive of on-costs. Long service leave, employee support and parenting leave expected to be payable later than one year has been measured at the present value of the estimated future cash outflows to be made for these benefits.

f. Cash and Cash Equivalents

Cash and cash equivalents include cash on hand, deposits held at-call with banks, other short-term highly liquid investments with original maturities of three months or less, and bank overdrafts.

g. Goods and Services Tax (GST)

Revenues, expenses and assets are recognised net of the GST amount, except where the amount of GST incurred is not recoverable from the Australian Tax Office. In these circumstances the GST is recognised as part of acquisition cost of the asset or as part of an item of the expense. Receivables and payables in the balance sheet are shown inclusive of GST.

h. Comparative Figures

When required by Accounting Standards, comparative figures have been adjusted to conform to changes in presentation for the current financial year.

i. Borrowings

Borrowings are initially recognised at fair value, net of transaction costs incurred. Borrowings are classified as current liabilities unless the Company has an unconditional right to defer settlement of the liability for at least 12 months after the reporting period.



Notes to the Finanical Statements for the Year Ended 30 June 2016

NOTE 1: SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (CONT)

j. Critical Accounting Estimates and Judgements

The Directors evaluate the estimates and judgements incorporated into the financial report based on historical knowledge and best available current information. Estimates assume a reasonable expectation of future events and are based on current trends and economic data, obtained both externally and within the organisation. The estimates and assumptions that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year are detailed below.

i. Impairment - general

The Company assesses impairment at each reporting date by evaluating conditions specific to the Company that may lead to impairment of assets. Where an impairment trigger exists, the recoverable amount of the asset is determined. The recoverable amount of the asset is calculated as the higher of the asset's fair value less costs to sell and value in use which incorporate various key assumptions.

No impairment has been recognised for the year ended 30 June 2016 (2015: None)

ii. Provision for impairment of receivables

Included in trade receivables at the end of the reporting period is an amount of \$38,639 (2015: \$18,234) which the Directors believe may not be recoverable. Therefore, a provision for impairment of receivables has been made.

k. New standards and interpretations not yet adopted

During the year the Company adopted all of the new and revised Australian Accounting Standards and Interpretations applicable to it that became mandatory.

Certain new accounting standards and interpretations have been published that are not mandatory for 2016 reporting periods and have not been early adopted by the Company. The Company's assessment of the impact of these new standards and interpretations are set out below.

i. AASB 9 Financial Instruments

AASB 9 addresses the classification, measurement and derecognition of financial assets and financial liabilities, introduces new rules for hedge accounting and a new impairment model for financial assets.

ii. AASB 15 Revenue from Contractors with customers

The AASB has issued a new standard for the recognition of revenue. This will replace AASB 118 which covers revenue arising from the sale of goods and the rendering of services and AASB 11 which covers construction contracts. The new standard is based on the principle that revenue is recognised when control of a good or service transfers to a customer. The standard permits either a full retrospective or a modified retrospective approach for the adoption.

The Company has yet to determine which, if any, of its disclosures will have to change as a result of the new guidance. It is therefore not possible to state the impact, if any, of the new rules on the financial statements. The Company does not intend to adopt the standards before their operative date, which means that they would be first applied in the annual reporting period ending 30 June 2019. There are no other standards that are not yet effective and that would be expected to have a material impact on the entity in the current or future reporting periods and on foreseeable future transactions.

Notes to the Finanical Statements for the Year Ended 30 June 2016

		2016	2015
	NOTE	\$	\$
NOTE 2: REVENUE			
Revenue from Operating activities			
Fees		6,265,714	6,414,287
Workers compensation and Paid Parental Leave Salary Reimbursements		68,328	83,375
Grants	3	3,982,035	4,495,651
Donations & fundraising		4,671	4,357
Rent		301,287	573,056
Other	100	175,340	285,110
		10,797,375	11,855,836
Revenue from Non-Operating Activities			
Interest		11,342	28,363
Gain on sale of assets	1.5	30,102	22,923
	- 8	41,444	51,286
Total Revenue		10,838,819	11,907,122
		2016	2015
		\$	s
NOTE 3: GRANT INCOME		7	
Grants received, to help Northside:			
Support people to remain active, independent and well in their own homes		1,445,517	1,614,786
Assist people to feel connected and engaged with their community		478,041	530,265
Ensure people access the support they need at the time they need it		1,387,980	1,521,890
Support people to access safe and secure accommodation		670,497	828,710
Total Grant Income		3,982,035	4,495,651

Notes to the Finanical Statements for the Year Ended 30 June 2016

NOTE 4: CASH AND CASH EQUIVALENTS

	2016	2015
	\$	\$
Cash on hand and at bank	975,703	1,071,325
NOTE 5: TRADE AND OTHER RECEIVABLES		
	2016	2015
	\$	\$
Trade receivables	339,749	354,334
Provision for doubtful debts	(38,639)	(18,234)
Grant income receivable	108,643	A-2000
Sundry debtors	9,908	46,277
GST receivable		16,872
Accrued interest	698	1,225
	420,359	400,474

Notes to the Finanical Statements for the Year Ended 30 June 2016

NOTE 6: PROPERTY, PLANT AND EQUIPMENT

•	2016	2015
	\$	\$
IT Software & equipment		
At cost	723,522	918,618
Accumulated depreciation	(585,628)	(639,117)
Total IT software & equipment	137,894	279,501
Equipment, furniture & fittings		
At cost	196,064	196,064
Accumulated depreciation	(162,290)	(151,448)
Total equipment, furniture & fittings	33,774	44,616
Land & buildings		
At fair value	3,850,000	3,850,000
Accumulated depreciation	(52,829)	
Total land & buildings	3,797,171	3,850,000
Portable buildings		
At cost	97,306	97,307
Accumulated depreciation	(5,352)	(3,402)
Total land & buildings	91,954	93,905
Leasehold improvements		
At cost	182,432	140,439
Accumulated depreciation	(75,215)	(60,575)
Total leasehold improvements	107,217	79,864
Motor vehicles		
At cost	321,896	533,364
Accumulated depreciation	(211,913)	(315,395)
Total Motor vehicles	109,983	217,969
Total Property, plant and equipment	4,277,993	4,565,855

Notes to the Finanical Statements for the Year Ended 30 June 2016

NOTE 6: PROPERTY, PLANT AND EQUIPMENT (CONT)

In June 2015 an independent valuation of the Company's land and buildings was performed by FBP Consultancy to determine the fair value of the land and buildings. The valuation was determined on the basis of market value for existing use as at 30 June 2015 for the land and buildings held at that time. The June 2015 valuation was \$3,850,000. The Company performs external valuations at least every three years. The Company measures buildings at fair value less any accumulated depreciation and impairment.

Movement in the carrying amounts for each class of property, plant and equipment between the beginning and the end of the current financial year.

	IT Software & Equipment	Equipment, Furniture & Fittings	Land & Buildings	Portable Buildings	Leasehold Improvements	Motor Vehicles	Total
2015	\$	\$	\$	\$	\$	\$	\$
Balance at the beginning of the year	432,101	55,632	2,959,087	95,851	6,570	264,645	3,813,886
Additions	64,178	4,460	11,885		31,054	135,879	247,456
Disposals	12		-	- 2		(56,110)	(55,110)
Transfers			(46,616)	12	46,616	(2)	
Revaluation			972,866	%	11000000	72.5	972,866
Depreciation expense	(216,778)	(15,476)	(47,222)	(1,946)	(4,376)	(126,445)	(412,243)
Carrying amount at the end of year	279,501	44,616	3,850,000	93,905	79,864	217,969	4,565,855
2016							
Balance at the beginning of the year	279,501	44,616	3,850,000	93,905	79,864	217,969	4,565,855
Additions	40,312		+		41,993	7.4	82,305
Disposals	- 25		- 63	1,50	7.5	(33,079)	(33,079)
Depreciation expense	(181,919)	(10,842)	(52,829)	(1,951)	(14,640)	(74,907)	(337,088)
Carrying amount at the end of year	137,894	33,774	3,797,171	91,954	107,217	109,983	4,277,993

Notes to the Finanical Statements for the Year Ended 30 June 2016

NOTE 7: TRADE AND OTHER PAYABLES

HOTE 7. TRADE AND OTHER PATABLES		
	2016	2015
	\$	\$
Payroll liabilities	292,869	506,557
Trade creditors	53,018	114,093
GST payable	9,147	
Other creditors and accrued expenses	156,135	161,953
	511,169	782,603
NOTE 8: PROVISIONS		
	2016	2015
	\$	\$
CURRENT		
Redundancies	16,369	50,053
Annual leave	372,222	296,218
Long service leave	18,384	34,083
	406,975	380,354
NOTE 9: UNEARNED REVENUE		
	2016	2015
	\$	\$
Grant income to be returned	131,835	82,113
Enrolments in advance	11,804	27,058
Income in advance	297,238	330,636
	440,877	439,807
NOTE 10: OTHER PAYABLES		
NOTE 10. OTHER PATABLES	2016	2015
	\$	\$
Security deposits	201,513	166,354
Moneys held for community groups	13,521	8,043
for a second of the second	215,034	174,397
	213,034	114,331

Notes to the Finanical Statements for the Year Ended 30 June 2016

NOTE 11: BORROWINGS

	2016	2015
	\$	\$
Harrison loan – current	138,650	74,430
Harrison loan - non-current	567,775	762,962
	706,425	837,392

The Business Loan is secured by the Harrison property and all assets including uncalled capital of the Company. Principal and interest repayments are made on a monthly basis, with a residual payment of \$1,140,000 due in December 2018. Repayments made in excess of the required monthly repayments can be redrawn at anytime. The Company renegotiates the loan every 3 years.

NOTE 12: RELATED PARTY TRANSACTIONS

No related party transactions were conducted during the financial year ending 30 June 2016.

NOTE 13: KEY MANAGEMENT PERSONNEL COMPENSATION

Aggregate compensation of key management personnel of the Company is:

	2016	2015
	\$	\$
Employee benefits	719,079	607,371
NOTE 14: COMMITMENTS		
	2016	2015
	\$	\$
Commitments in relation to contracted programs		
funded by government grants received - due wit	hin	
1 year	80,099	156,143
UNAME:	The second second	

NOTE 15: CONTINGENT LIABILITIES

Under the Home and Community Care (HACC) program agreement between the Commonwealth Department of Health (the Department) and the Company, the Department may seek the return of accumulated declared surplus funds. A submission by the Company to consider the writing off of the accumulated declared surplus has been submitted to the Department, who is currently reviewing the case.

The contingent liability has not been recognised as unearned income as the amount to be returned (if any) is dependent on the outcome of the Department's determination. The maximum potential funds to be returned not already recognised in the 2015-16 financial statements is \$164,118.

Notes to the Finanical Statements for the Year Ended 30 June 2016

NOTE 16: COMPANY DETAILS

The principal activities of the Company are the provision of a broad range of capacity building and community services including early childhood education, youth and family support, aged and disability, housing and accommodation, and community development and support.

23

The principal place of business is: Northside Community Service Limited Majura Community Centre 2 Rosevear Place DICKSON, ACT, 2602

Directors Declaration

The Directors of Northside Community Service Limited declare that:

The financial statements and notes, are in accordance with the Australian Charities and Notfor-Profit Commission (ACNC) Act 2012 and:

- a. comply with Australian Accounting Standards Reduced Disclosure Requirements; and
- give a true and fair view of the financial position as at 30 June 2016 and of the performance for the year ended on that date of the Company.

In the Directors' opinion there are reasonable grounds to believe that the entity will be able to pay its debts as and when they become due and payable.

This declaration is made in accordance with a resolution of the Board of Directors,

Robert Knapp (Chair)

Vicki Williams

26 10 16 Date



Independent auditor's report to the Directors of Northside Community Services

Report on the financial report

We have audited the accompanying financial report of Northside Community Services (the company), which comprises the statement of financial position as at 30 June 2016, the statement of financial performance, statement of changes in equity and statement of cash flows for the year ended on that date, a summary of significant accounting policies, other explanatory notes and the directors' declaration.

Directors' responsibility for the financial report

The directors of the company are responsible for the preparation of the financial report that gives a true and fair view in accordance with Australian Accounting Standards – Reduced Disclosure Requirements and the *Australian Charities and Not-for-Profit Commission (ACNC) Act 2012* and for such internal control as the directors determine is necessary to enable the preparation of the financial report that is free from material misstatement, whether due to fraud or error.

Auditor's responsibility

Our responsibility is to express an opinion on the financial report based on our audit. We conducted our audit in accordance with Australian Auditing Standards. Those standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial report in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the directors, as well as evaluating the overall presentation of the financial report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Independence

In conducting our audit, we have complied with the independence requirements of the Corporations Act 2001.



Auditor's opinion

In our opinion, the financial report of Northside Community Services is in accordance with the Australian Charities and Not-for-Profit Commission (ACNC) Act 2012, including:

- (a) giving a true and fair view of the Company's financial position as at 30 June 2016 and of its performance for the year ended on that date; and
- (b) complying with Australian Accounting Standards Reduced Disclosure Requirements.

Pricewaterhouse Coopers

David Murphy Partner Canberra 02 November 2016







Phone: (02) 6257 2255 Fax: (02) 6257 5993



Northside Community Service 2 Rosevear Place, Dickson ACT 2602